

JUSTICE LEAGUE





Technology Linking the Justice League

e-Justice: Facilitating Access to Justice

JUSTICE
is JUSTICE

DELAYED
DENIED !!!

The Evil

The “Justice League?”

- Legislature
- Judges
- Lawyers
- Litigants
- Registries/Court Offices
- Jury
- Investigators
- Court Reporters
- Mental Health & Social Services
- Prison Officials, Police and Parole Officers
- Crown Counsel, Prosecutors or their equivalent
- Victims
- Interpreters
- The Public
- Bar Associations

Linking the “Justice League”: Common Linkages

- Computer-aided Records Management Systems;
- Digital Audio Recording;
- E-Filing and e-Document Management;
- Common Inquiry System; and
- Case Management in Civil & Criminal Cases
- e-hearing directions;
- Online services to the Public;
- Court Scheduling;
- Video Link to Remote Locations;
- Transcript Management

Integrating the “Justice League”

- <https://iapps.courts.state.ny.us/webcivil/ecourtsMain>

Challenges

What are some of the challenges that you anticipate as Jamaica transitions to an e-justice framework?

Technology Changes and Legal Framework

- Scalability and Agility: the ability to entertain improvements and upgrades preferably at low costs;
- Practice directions or Amendments to Rules: Will They Keep Pace with Technology;
- Public Access: Balancing Privacy and access in relation to the search functions accessible to the public.
- Adapting without the involvement of the relevant stake-holders – it works best if it is not imposed but managed...

Security: Ransomware Attacks – Georgia

- Georgia's court system hit by ransomware: Georgia's court system has been hit with may be the fourth Ryuk ransomware strike against state and local agencies in the past month and a half.
- At the time of publishing this article, the site was still down. – July 3, 2019
- According to Atlanta's Channel 11 News, officials confirmed on Monday that at least part of the court system's network had been knocked offline by a ransomware attack. *July 3, 2019*

Security: Ransomware Attacks: Philadelphia Court System

- **A computer virus has thrown Philadelphia's court system into chaos:** Since **May 21st**, a virus has shut down Philadelphia's online court system, bringing network access to a standstill. The problems started unexpectedly: suddenly, **no one could seem to access the system to file documents**. "It wasn't working," says Rachel Gallegos, a senior staff attorney with the civil legal aid organization Community Legal Services. "I thought it was my computer." - June 11, 2019

Security Awareness: The Human Factor

- Kevin Mitnick *The Art of Deception*, 2002 – he wrote that he did not use software or code to hack into computers or compromise phone security. Instead, he used passwords and codes that he gained by social engineering. He exploited the human factor to obtain information.
- Managing the Human Factor will be one of the greatest challenges.

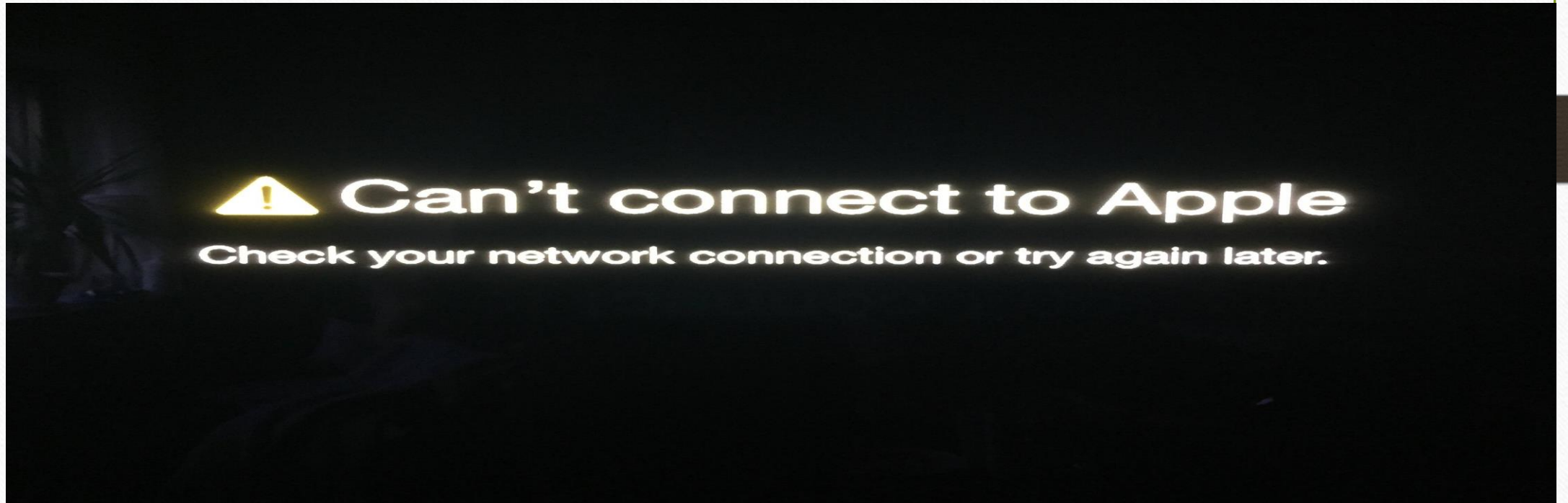
The Scope of Implementation: Incremental is Better

- Systems in Ontario, EU have failed due to attempts to do it all at once. The recommendation is to **breakdown “the project into stages and reviewed at each stage before being allowed to pass to the next stage”**

Suppliers of e-Services or Adaptation

- Third Party Providers -
- Readiness of Lawyers to Use System;

Internet Bandwidth



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M. Georgia Gibson Henlin, QC - Henlin Gibson Henlin

Opportunities

What are some of the opportunities that you anticipate as Jamaica transitions to an e-justice framework?

Jamaica's judicial system continues to take bold strides in the utilisation of available technology. It is incumbent on Justice Actors to be aware of the technology that exist and to make use of it where appropriate. It is now common place to set up video-link hearings for litigants and lawyers both in the Supreme Court and the Court of Appeal. The legislative framework is in place to facilitate much.

Train, Fund Promote: Third Party Suppliers

- Third party suppliers of e-support services



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Thank You