

Technology Linking the Justice League

e-Justice: Facilitating Access to Justice

JUSTICE IS JUSTICE

DELAYED DENIED !!!

The Evil

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The "Justice League?"

- Legislature
- Judges
- Lawyers
- Litigants
- Registries/Court Offices
- Jury
- Investigators
- Court Reporters

- Mental Health & Social Services
- Prison Officials, Police and Parole Officers
- Crown Counsel, Prosecutors or their equivalent
- Victims
- Interpreters
- The Public
- Bar Associations

Linking the "Justice League": Common Linkages

- Computer-aided Records Management Systems;
- Digital Audio Recording;
- E-Filing and e-Document Management;
- Common Inquiry System; and
- Case Management in Civil & Criminal Cases

- e-hearing directions;
- Online services to the Public;
- Court Scheduling;
- Video Link to Remote Locations;
- Transcript Management

Integrating the "Justice League"

• https://iapps.courts.state.ny.us/webcivil/ecourtsMain

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WebCivil Local WebCivil Supreme	SCOURTS	COURTS	^
WebCriminal		LITIGANTS	
WebFamily eTrack	Welcome to eCourts Using our free case information services you can find future appearance dates for cases in Criminal and Family Courts. You may also view information on both	ATTORNEY	s
Decisions	active and disposed cases in Civil Supreme and Local Civil Courts, and by signing up for our eTrack case tracking service you can receive email updates and appearance reminders for Civil Supreme and Local Civil Court cases.	JURORS	- 1
Electronic Filing	WebCivil Local WebCivil Local contains cases from all the local Civil Courts in New York State (61 City Courts, the District Courts in Nassau and Suffolk Counties, and the	JUDGES	- 1
Contact Us	New York City Civil Courts). You may search for cases by Index Number, Party Name, Attorney/Firm Name or Judge, and produce calendars for a specific Attorney/Firm or by Judge or Part. For a complete list of all the courts click <u>here</u> . WebCivil Local	CAREERS	- 1
eCourts Home	WebCivil Supreme WebCivil Supreme contains information on both Active and Disposed Civil Supreme Court cases in all 62 counties of New York State. You may search for cases by Index Number, Party Name, Attorney/Firm Name or Justice, and produce calendars for a specific Attorney/Firm or by Justice or Part. Sign up for our eTrack case tracking service and receive email updates and appearance reminders for cases you wish to follow.	SEARCH	
	WebCivil Supreme WebCivil Supreme WebCivil Supreme Mobile		- 1
	WebCriminal WebCriminal provides information on pending criminal cases with future appearance dates for selected New York State Courts of criminal jurisdiction. You may search for cases by Case Number or Party Name and produce calendars by Court and Part or Judge. For a list of available Courts please refer to the <u>WebCriminal FAQ.</u>		
	* All available WebCriminal information will now be publicly available at:		- 1
	WebFamily WebFamily provides information on active Family Court cases in all 62 counties of New York State and Integrated Domestic Violence (IDV) Court cases in those counties with IDV Courts. You may search for cases by File or Docket Number, generate a list of all pending cases for an Attorney or Firm or produce calendars by County and Judge. WebFamily		
	eTrack M. Geogradoibse that it adking tentrice instant tention Notification list. You can also schede appearance reminders 1, 7, 15 or 30 days before each appearance. eTrack enables you to track active Civil Supreme Court cases from all 62 counties of New York State, cases from all currently-available Local Civil Courts (<u>click here</u> for a list of courts) and Criminal cases in Local and Superior Courts in 13 counties.	7	
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What are some of the challenges that you anticipate as Jamaica transitions to an e-justice framework?

Technology Changes and Legal Framework

- Scalability and Agility: the ability to entertain improvements and upgrades preferably at low costs;
- Practice directions or Amendments to Rules: Will They Keep Pace with Technology;
- Public Access: Balancing Privacy and access in relation to the search functions accessible to the public.
- Adapting without the involvement of the relevant stake-holders it works best if it is not imposed but managed...

Security: Ransomware Attacks – Georgia

- Georgia's court system hit by ransomware: Georgia's court system has been hit with may be the fourth Ryuk ransomware strike against state and local agencies in the past month and a half.
- At the time of publishing this article, the site was still down. July 3, 2019
- According to <u>Atlanta's Channel 11 News</u>, officials confirmed on Monday that at least part of the court system's network had been knocked offline by a ransomware attack. *July 3, 2019*

Security: Ransomware Attacks: Philadelphia Court System

 A computer virus has thrown Philadelphia's court system into chaos: Since May 21st, a virus has shut down Philadelphia's online court system, bringing network access to a standstill. The problems started unexpectedly: suddenly, <u>no one could seem to access the system to file documents</u>. "It wasn't working," says Rachel Gallegos, a senior staff attorney with the civil legal aid organization Community Legal Services. "I thought it was my computer." - June 11, 2019

Security Awareness: The Human Factor

- Kevin Mitnick *The Art of Deception*, 2002 he wrote that he did not use software or code to hack into computers or compromise phone security. Instead, he used passwords and codes that he gained by <u>social engineering</u>. He exploited the human factor to obtain information.
- Managing the Human Factor will be one of the greatest challenges.

The Scope of Implementation: Incremental is Better

 Systems in Ontario, EU have failed due to attempts to do it all at once. The recommendation is to breakdown "the project <u>into stages</u> and reviewed at <u>each stage</u> before being allowed to pass to the next stage"

Suppliers of e-Services or Adaptation

- Third Party Providers -
- Readiness of Lawyers to Use System;

Internet Bandwidth

Can't connect to Apple

Check your network connection or try again later.

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Opportunities

What are some of the opportunities that you anticipate as Jamaica transitions to an e-justice framework?

Jamaica's judicial system continues to take bold strides in the utilisation of available technology. It is incumbent on Justice Actors to be aware of the technology that exist and to make use of it where appropriate. It is now common place to set up video-link hearings for litigants and lawyers both in the Supreme Court and the Court of Appeal. The legislative framework is in place to facilitate much.

Train, Fund Promote: Third Party Suppliers

• Third party suppliers of e-support services



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